UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF NEW YORK	
DEDRA DE LA ROSA	1:22 CV 8989
Plaintiff,	COMPLAINT
-against- GUNTHER BLDG 1873 CORPORATION AND IM NYC BROOME LLC	JURY TRIAL REQUESTED
Defendants.	

COMPLAINT

Plaintiff Dedra De La Rosa (hereafter also referred to as "Plaintiff"), by counsel, Parker Hanski LLC, as and for the Complaint in this action against Defendants Gunther Bldg 1873 Corporation and IM NYC Broome LLC (together referred to as "Defendants"), hereby alleges as follows:

NATURE OF THE CLAIMS

- 1. Plaintiff is an individual with a mobility disability due to a physiological condition that prevents her from walking.
- 2. Unable to ambulate using her musculoskeletal system, Plaintiff uses a wheelchair for mobility.
- 3. Isabel Marant is a clothing store located at 469 Broome Street, New York, NY (hereinafter "Isabel Marant").
 - 4. Defendants are the owners, operators, and landlord of Isabel Marant.
 - 5. Isabel Marant is a place of public accommodation.

- 6. As detailed more fully below, Defendants violate each of the laws that prohibit disability discrimination by public accommodations through their ownership, operation, control, and lease of, Isabel Marant.
- 7. Plaintiff brings this action because Defendants deny her, on the basis of disability, full and equal enjoyment of the goods, services, facilities, privileges, advantages, and accommodations ("equal access") of their place of public accommodation, Isabel Marant.
- 8. Upon information and belief, Defendants created and maintain architectural elements at Isabel Marant that function as barriers to wheelchair access ("architectural barriers").
- 9. The architectural barriers at Isabel Marant- for example, steps at its public entrancedeny entry to Plaintiff, and other individuals that require wheelchairs, due to disability.



The Entrance to Isabel Marant

10. The architectural barriers at Isabel Marant also obstruct Plaintiff's ability to access the publicly available offerings therein based on disability.

- 11. By maintaining architectural barriers Defendants deny Plaintiff equal access to their place of public accommodation, Isabel Marant, based on disability.
- 12. The architectural barriers Defendants maintain at Isabel Marant deny Plaintiff (an individual that requires a wheelchair for mobility) any access, including entry to Isabel Marant, based in disability.
- 13. By maintaining architectural barriers Defendants deny Plaintiff, a disabled wheelchair user, the opportunity to patronize Isabel Marant, based on disability an opportunity Defendants make available to members of the public without mobility disabilities.
- 14. Defendants discriminate against Plaintiff on the basis of disability as they deny her equal access to Isabel Marant due to her use of a wheelchair for mobility.
- 15. By denying Plaintiff equal access to Isabel Marant Defendants unlawfully discriminate against Plaintiff in violation of Title III of the Americans with Disabilities Act ("ADA") 42 U.S.C. §§ 12181 *et seq.* and its implementing regulations; the New York Human Rights Law ("State HRL"), New York Executive Law ("N.Y. Exec. Law") Article 15; the New York Civil Rights Law, § 40 *et seq.* ("N.Y. CRL"); and the New York City Human Rights Law ("City HRL"), Administrative Code of the City of New York ("N.Y.C. Admin. Code") Title 8.
- 16. Defendants violate the ADA, the State HRL, the N.Y. CRL and the City HRL (collectively, the "Human Rights Laws") directly and through the actions, of their agents and employees.
- 17. Defendants are vicariously liable for the acts and omissions of their employees and agents for the conduct alleged herein.

- 18. Defendants chose to ignore the explicit legal requirements that obligate them to make their place of public accommodation physically accessible and usable by persons with disabilities¹.
- 19. By ignoring their obligation to provide an accessible place of public accommodation, Defendants reveal their indifference to Plaintiff's right to equal access to their publicly available place, Isabel Marant.
- 20. Defendants, undoubtably aware that their decision to maintain architectural barriers would be indiscernible to most persons, presumed that they would never have to make Isabel Marant accessible and provide equal access to individuals with disabilities.
- 21. Plaintiff, however, acts to compel Defendants to comply with the Human Rights Laws.
- 22. Plaintiff seeks declaratory, injunctive, and equitable relief, as well as monetary damages and attorney's fees, costs, and expenses, to redress Defendants' unlawful disability discrimination against her in violation of the Human Rights Laws.
- 23. Plaintiff seeks to have Defendants make Isabel Marant physically accessible to and usable by individuals with disabilities so that Plaintiff, and other persons with mobility disabilities, have the opportunity to fully and equally enjoy the goods, services, facilities, privileges, advantages, and accommodations of Isabel Marant, a place of public accommodation.

¹ As used in Plaintiff's Complaint the terms "accessible" and "readily accessible to and usable by" mean that the place of public accommodation complies with the design and construction standards referenced in Plaintiff's Complaint and can be approached, entered, and used by people having physical disabilities. *See* 42 U.S.C. § 12183, 28 C.F.R. § 36.406, and N.Y.C. Admin. Code § 27-232; and § 28-1102.1.

JURISDICTION AND VENUE

- 24. This Court has subject matter jurisdiction over this action pursuant to 28 U.S.C. §§ 1331 and 1343 as Plaintiff's claims involve federal questions regarding the deprivation of Plaintiff's rights under the ADA.
- 25. This Court also has supplemental jurisdiction over Plaintiff's State HRL, N.Y. CRL, and City HRL claims pursuant to 28 U.S.C. § 1367(a).
- 26. Venue is proper in this district pursuant to 28 U.S.C. § 1391(b) because Defendants' discriminatory acts alleged herein occurred in this district and Defendants' place of public accommodation is located in this district.

PARTIES

Plaintiff

- 27. Plaintiff suffers from a physiological condition that inhibits her ability to walk and which restricts her body motion range and movement.
 - 28. Plaintiff is therefore an individual with a disability under the Human Rights Laws.
 - 29. Due to her impairment, Plaintiff uses a wheelchair for mobility.
- 30. At all times relevant to this action, Plaintiff Dedra De La Rosa has been and remains a resident of the State and City of New York.
 - 31. Plaintiff enjoys going to Soho the neighborhood in which Isabel Marant is located.
 - 32. Plaintiff is in Soho approximately three or more times a month.
 - 33. Plaintiff goes to Soho to shop and enjoy the neighborhood.
- 34. When in Soho, Plaintiff visits clothing stores and other places that do not deny entry or access to persons in wheelchairs.

- 35. During the week of May 23, 2022, Plaintiff wanted to enter Isabel Marant to shop and peruse the clothes and merchandise on display and for sale.
- 36. Defendants, however, denied Plaintiff the opportunity to do so: the step Defendants maintain at the entrance to Isabel Marant is a barrier that Plaintiff, a wheelchair user, cannot traverse.
- 37. Simply put, Defendants refuse wheelchair users entry to Isabel Marant by maintaining a step at its entrance.
 - 38. Plaintiff desires to enter Isabel Marant to access its offerings.
- 39. Despite her desire to access Isabel Marant, Plaintiff is deterred from doing so due to Defendants refusal to allow wheelchair users access to Isabel Marant by maintaining a stepped entrance.
- 40. Plaintiff is also deterred by the other architectural barriers detailed in Paragraph 108 herein.
- 41. Plaintiff either personally observed or has been made aware of, the architectural barriers at Isabel Marant detailed in Paragraph 108 herein.
- 42. The architectural barriers detailed in Paragraph 108 herein exclude Plaintiff, based on disability, from the equal opportunity to participate in, or benefit from, the goods, services, facilities, privileges, advantages, and accommodations that Defendants offer to the general public at Isabel Marant.
- 43. Plaintiff would visit Isabel Marant but for the architectural barriers that deny her equal access to the premises and the offerings therein.
- 44. Plaintiff remains deterred from visiting Isabel Marant due to the step and other architectural barriers to access extant at the premises.

Defendants

- 45. Defendant Gunther Bldg 1873 Corporation is a Domestic Business Corporation formed pursuant to the New York Business Corporation Law.
 - 46. Defendant Gunther Bldg 1873 Corporation engages in business in New York.
- 47. As an entity formed pursuant to the New York Business Corporation Law, Defendant Gunther Bldg 1873 Corporation is not a governmental entity.
- 48. Defendant Gunther Bldg 1873 Corporation owns the building located at 469 Broome Street (aka 55 Greene Street) in New York County, New York (hereinafter referred to as "469 Broome Street").
- 49. Defendant IM NYC Broome LLC is a New York Domestic Limited Liability Company formed pursuant to the New York Limited Lability Company Law.
- 50. As an entity formed pursuant to the New York Limited Lability Company Law, Defendant IM NYC Broome LLC is not a governmental entity.
 - 51. Defendant IM NYC Broome LLC engages in business in New York.
- 52. Upon information and belief, Defendant IM NYC Broome LLC owns and operates, and at all relevant times has owned and operated Isabel Marant.
- 53. Upon information and belief, Defendant IM NYC Broome LLC leases the space in which Isabel Marant is located directly from Defendant Gunther Bldg 1873 Corporation, [or indirectly from via a sublease with Defendant Gunther Bldg 1873 Corporation's direct tenant.]
- 54. Upon information and belief, Gunther Bldg 1873 Corporation and IM NYC Broome LLC have a written agreement for the lease or sublease of the space in which Isabel Marant is located.

The Place

- 55. Isabel Marant is located in downtown Manhattan, in the neighborhood known as Soho.
- 56. Isabel Marant's Soho neighborhood is "one of New York City's prime shopping districts . . . [characterized by] luxury boutiques and independent-designer outposts". *SoHo* | *The Official Guide to New York City*, NYC: The Official Guide, https://www.nycgo.com/boroughs-neighborhoods/manhattan/soho/ (last visited October 19, 2022).
- 57. The Soho neighborhood in which Isabel Marant is located is also "known for its variety of shops ranging from trendy upscale boutiques to national and international chain store outlets". SoHo, Manhattan Wikipedia, Wikipedia, the free encyclopedia, https://en.wikipedia.org/wiki/SoHo, Manhattan (last visited October 19, 2022).

ALLEGATIONS COMMON TO ALL CAUSES OF ACTION

- 58. Isabel Marant is operated by private entities as neither of the Defendants is a State or local government; a department, agency, special purpose district, or other instrumentality of a State or local government; or a commuter authority. 42 U.S.C. §§ 12131(1) and 12181(6).
 - 59. The operations of Isabel Marant affect commerce. 28 C.F.R. § 36.104.
- 60. Isabel Marant, a clothing store located at 469 Broome Street, is a place of public accommodation pursuant to the Human Rights Laws. 42 U.S.C. § 12181 and 28 C.F.R. § 36.104; N.Y. Exec. Law § 292(9); and the N.Y.C. Admin. Code § 8-102.
- 61. Defendants own, lease, lease to, control or operate Isabel Marant[and the space in which Isabel Marant is located].
- 62. "Both the landlord who owns the building that houses a place of public accommodation and the tenant who owns or operates the place of public accommodation are

'public accommodations' subject to" the Human Rights Laws. 28 C.F.R. § 36.201(b); See also 42 U.S.C. 12182(a); N.Y. Exec. Law §296(2)(a); N.Y.C. Admin. Code § 8-107(4)(a).

- 63. Defendant Gunther Bldg 1873 Corporation, as owner of the building located at 469 Broome Street in which Isabel Marant is located, is an entity required to comply with the Human Rights Laws. *See Id*.
- 64. Defendant Gunther Bldg 1873 Corporation, as lessor of the space in which Isabel Marant is located is an entity required to comply with the Human Rights Laws. *See Id*.
- 65. Defendant IM NYC Broome LLC as owner of Isabel Marant, is an entity required to comply with the Human Rights Laws. *See Id*.
- 66. Defendant IM NYC Broome LLC as operator of Isabel Marant, is an entity required to comply with the Human Rights Laws. *See Id*.
- 67. The 469 Broome Street building in which Isabel Marant is sited is also a commercial facility subject to the ADA and the ADA Standards. *See* 42 U.S.C. § 12181(2).
- 68. N.Y.C. Admin. Code § 19-152 and § 7-210 impose a non-delegable duty on the owners of real property to repave, reconstruct, repair, and maintain the public sidewalk that abuts their real property.
- 69. As Defendant Gunther Bldg 1873 Corporation is required to maintain, repave, reconstruct, and repair the public sidewalk that abuts its property, it controls, manages, and operates the public sidewalk that adjoins 469 Broome Street.
- 70. Defendant Gunther Bldg 1873 Corporation therefore controls, manages, and operates the parts of the public sidewalk that constitute Isabel Marant's public entrance.
- 71. Numerous architectural barriers at Isabel Marant prevent or restrict physical access to Plaintiff and other persons with disabilities.

- 72. The architectural barriers at Isabel Marant include gateway barriers such as a stepped entrance.
- 73. The gateway barriers at Isabel Marant exclude Plaintiff and other persons with mobility disabilities from patronizing Isabel Marant, as they completely deny Plaintiff, and other persons that use wheelchairs, the opportunity to enter Isabel Marant.

Defendants Performed Alterations to Isabel Marant

- 74. Upon information and belief, Isabel Marant initially opened for business in 2010.
- 75. Upon information and belief, at various times after January 26, 1992, including between 2001 and 2010, Defendant Gunther Bldg 1873 Corporation renovated, remodeled, and reconstructed (*i.e.*, modified) the space Isabel Marant now occupies, and portions of 469 Broome Street related to the space Isabel Marant now occupies.
- 76. Upon information and belief in 2009 and 2010 to create Isabel Marant Defendants renovated, remodeled, and reconstructed (*i.e.*, modified) the Isabel Marant space.
- 77. Upon information and belief in 2016 and 2019 Defendants further renovated, remodeled, and reconstructed (*i.e.*, modified) the Isabel Marant space.
- 78. Isabel Marant was therefore renovated, remodeled, and reconstructed (*i.e.*, modified) after January 26, 1992.
- 79. Upon information and belief, the work performed to build out Isabel Marant in 2009 and 2010 included i) the interior demolition and renovation of its premises; ii) the removal and construction of partitions within its premises; iii) the creation of a new storefront; and iv) work to the sidewalk adjoining its entrance and 469 Broome Street.
- 80. Upon information and belief, the post-buildout renovation, remodeling, and reconstruction work performed to Isabel Marant in 2016 and 2019 included i) work to the

entrance, and the entrance steps; ii) architectural renovations to its interior space; and iii) work to the sidewalk adjoining its entrance and 469 Broome Street, including the removal and replacement of sidewalk pavement and slabs.

- 81. Upon information and belief, the work performed between January 26, 1992 and the 2009/2010 buildout of Isabel Marant by Defendant Gunther Bldg 1873 Corporation to the space Isabel Marant now occupies were changes that affected or could have affected the usability of the space.
- 82. Upon information and belief, the 2009 and 2010 build out of Isabel Marant changed the way the space Isabel Marant occupies is used.
- 83. The renovation, remodeling and reconstruction work performed to build out Isabel Marant 2009 and 2010 included changes to the space now occupied by Isabel Marant that affected, or which could have affected, the usability of the space.
- 84. Upon information and belief, the work Defendants performed to Isabel Marant in 2016 and 2019 were changes that affected, or which could have affected, the usability of the Isabel Marant space.
- 85. Isabel Marant is therefore "altered" within the meaning of the ADA. *See* 28 C.F.R. 36.402(b)(1).
- 86. The renovated, remodeled, reconstructed spaces, areas, and elements of Isabel Marant, including its entrance, are "altered areas" within the meaning of the ADA. *See Id.*
- 87. The renovated, remodeled, reconstructed spaces, areas, and elements of 469 Broome Street related to Isabel Marant constitute "altered areas" within the meaning of the ADA. *See Id*.

Defendants' Failed to Comply with the Accessibility Standards Detailed in their Architectural Drawings

- 88. The renovations, remodeling, and reconstruction (*i.e.*, modifications) performed prior to the build-out of Isabel Marant, to build-out Isabel Marant, and the subsequent modifications to Isabel Marant were done pursuant to architectural drawings that detailed the work Defendants would perform. *See* N.Y.C. Admin Code § 27-162 and § 28-104.7.1.
- 89. Upon information and belief, Defendants' architectural drawings specified the dimensions and placement of the architectural elements and fixtures at Isabel Marant. *See Id*.
- 90. Upon information and belief, the architectural drawings detailed the floor plan, layout, location of fixtures, flooring, entrances, demised spaces, and other architectural elements at Isabel Marant. *See Id*.
- 91. Upon information and belief, the architectural drawings also detailed the legal requirements that Defendants were obligated to comply with when they performed their modifications to Isabel Marant. *See Id*.
- 92. Upon information and belief, the legal requirements detailed in the architectural drawings included the design and construction standards that mandate the provision of physical access for persons with physical disabilities at Isabel Marant. *See Id*.
- 93. Upon information and belief, the design and construction standards referenced in Defendants' architectural drawings included:

i.the accessibility provisions of the 1968 New York City Building Code, N.Y.C. Admin. Code § 27-292.1 *et seq.* (the "1968 BC"), inclusive of ANSI A117.1-1986 as modified by 1968 BC Reference Standard RS 4-6 (the "1968 Ref Std"², and together with the 1968 BC, the "1968 NYC Standards");

²See N.Y.C. Admin Code §§ 27-292.2 and Reference Standard 4-6.

- ii.the accessibility provisions of the 2008 New York City Building Code, N.Y.C. Admin. Code § 28-1101 *et seq*. ³ and Appendix E (the "2008 BC"), inclusive of ICC A117.1-2003 (the "2008 Ref Std") and together with the 2008 BC, the "2008 NYC Standards");
- iii.the accessibility provisions of the 2014 New York City Building Code, N.Y.C. Admin. Code § 28-1101 *et seq.* and Appendix E (the "2014 BC"), inclusive of and ICC A117.1-2009⁴ (the "2014 Ref. Std., and together with the 2014 BC, the "2014 NYC Standards").
- iv.the 1991 ADA Standards for Accessible Design codified in 28 CFR part 36 Appendix A⁵; (hereinafter referred to as the "1991 ADA Standards"); and
- v.the 2010 Standards for Accessible Design codified in 36 CFR part 1191 Appendices B and D, and 28 CFR part 36 Appendix A, subpart D (hereinafter referred to as the "2010 ADA Standards", and together with the 1991 ADA Standards, the "ADA Standards").

The 2014 NYC Standards, collectively with the 1968 NYC Standards and the 2008 NYC Standards, are referred to herein as the "NYC Standards". The ADA Standards together with the NYC Standards are collectively referred to herein as the "Accessibility Standards".

- 94. Upon information and belief, Defendant Gunther Bldg 1873 Corporation failed to comply with the Accessibility Standards when it renovated, remodeled, and reconstructed the space now occupied by Isabel Marant prior to Isabel Marant's creation.
- 95. Upon information and belief, Defendants failed to comply with the Accessibility Standards when they performed renovations, remodeling, and reconstruction to build-out Isabel Marant.
- 96. Upon information and belief, Defendants failed to comply with the Accessibility Standards when they performed renovations, remodeling, and reconstruction Isabel Marant subsequent to its build-out.

³ As such provisions (N.Y.C. Admin. Code § 28-1101 and Appendix E) existed prior to December 31, 2014, the effective date of the 2014 BC.

⁴ See N.Y.C. Admin Code § 28-1101.2 and Appendix E, § § E101 and E112.

⁵ Republished in 28 CFR part 36 Appendix D on Sept. 15, 2010. 28 C.F.R. § 36.104, 75 Fed. Reg. 56236, 56237 (September 15, 2010).

- 97. When Defendants modified Isabel Marant's space and at all times thereafter that they performed design and construction work to Isabel Marant, Defendants had knowledge of, and specific notice regarding their obligation to comply with the Accessibility Standards.
- 98. Defendants therefore knowingly failed to comply with the Accessibility Standards when they modified Isabel Marant's premises and the parts of 469 Broome Street related to Isabel Marant's space.
- 99. Defendants also acted with deliberate indifference to the equal access rights of Plaintiff and other persons with disabilities due to their failure to comply with the Accessibility Standards.

Defendants' Failed to Comply with the Accessibility Requirements Detailed in their Lease Documents

- 100. Upon information and belief, the lease agreements for Isabel Marant's premises provides that the space must comply with the Human Rights Laws.
- 101. Upon information and belief, the lease agreements for Isabel Marant's premises provides that the space must comply with the Accessibility Standards.
- 102. Defendant Gunther Bldg 1873 Corporation is aware of its obligation to provide an accessible place of public accommodation.
- 103. As Defendant Gunther Bldg 1873 Corporation is aware of its obligation to provide an accessible place of public accommodation it knowingly and with deliberate indifference fails to comply with the Accessibility Standards.
- 104. Defendant IM NYC Broome LLC is aware of its obligation to provide an accessible place of public accommodation.

- 105. As Defendant IM NYC Broome LLC is aware of its obligation to provide an accessible place of public accommodation it knowingly and with deliberate indifference fails to comply with the Accessibility Standards.
- 106. Because of Defendants' failure to comply with the Accessibility Standards the services, features, elements, and spaces of Isabel Marant are not accessible to Plaintiff as required by the Human Rights Laws. *See* 42 U.S.C. § § 12182(a), § 12183(a), and § 12186(b); N.Y. Exec. Law § 296(2)(a); and N.Y.C. Admin. Code § 8-107(4).
- 107. Because Defendants fail to comply with the Accessibility Standards Plaintiff was, and remains, unable to enjoy safe and equal access to Isabel Marant a place of public accommodation that is open and available to the public.
- 108. Architectural barriers which Plaintiff encountered and those that deter her from patronizing Isabel Marant include, but are not limited to, the following:
- I. No accessible route from the public sidewalk to any public entrances.

 Defendants fail to provide an accessible route within the site from public streets or sidewalks to the building entrances. See 1991 ADA Standards § 4.1.2(1), 2010 ADA Standards § 206.2.1, 1968 BC § 27-292.5(b), 2008 BC § 1104.1, and 2014 BC § 1104.1.
- II. No accessible public entrances, as the public entrance is obstructed by steps

 Defendants fail to provide that at least 50% of all its public entrances are accessible. See
 1991 ADA Standards § 4.1.3.8(a)(i).

 Defendants fail to provide that at least 60% of all its public entrances are accessible. See
 2010 ADA Standards § 206.4.1.

 Defendants fail to provide that ALL its public entrances are accessible. See 1968 BC § 27292.5, 2008 BC § 1104.1, and 2014 BC § 1105.1.
- III. A step at the exterior side of public entrance with a change in level greater than ½-inch high between the public sidewalk and the entrance.

 Defendants fail to provide that level changes greater than 1/2-inch high are ramped. See 1991 ADA Standards § 4.3.8, 2010 ADA Standards § 303.4, 1968 Ref Std § 4.3.8., 2008 Ref Std § 303.3, and 2014 Ref Std. § 303.4.
- IV. Slopes at the exterior side of its public entrance that exceed 1:20 (5%) between the public sidewalk and the entrance.

- Defendants fail to provide that the running slope of walking surfaces shall not be steeper than 1:20 (5%). See 1991 ADA Standards § 4.3.7, 2010 ADA Standards § 403.3, 1968 Ref Std § 4.3.7, 2008 Ref Std § 403.3, and 2014 Ref Std § 403.3.
- V. Doorways without level maneuvering clearances at the pull side of the door due to a step and between the entrance door and the sidewalk.

 Defendants fail to provide an accessible door with level maneuvering clearances. See 1991 ADA Standards § 4.13.6, 2010 ADA Standards § 404.2.4, 1968 Ref Std § 4.13.6, 2008 Ref Std § 404.2.3, and 2014 Ref Std § 404.2.3.
- VI. The exit, which is also the entrance is not accessible.

 Defendants fail to provide accessible means of egress in the number required by local building/life safety regulations. See 1991 ADA § 4.1.3(9); 2010 ADA § 207.1; 1968 BC §§ 27-292.1 and 27-357(d); 2008 BC § 1007.1; and 2014 BC § 1007.1.
- 109. Upon information and belief, a full inspection of Isabel Marant will reveal the existence of other barriers to access.
- 110. To properly remedy Defendants' discriminatory violations and avoid piecemeal litigation, Plaintiff requires a full inspection of Isabel Marant so that she may catalogue other architectural barriers and have Defendants remediate Isabel Marant so that it is accessible to her.
- 111. Plaintiff therefore gives notice that, to the extent not contained in this Complaint, she intends to amend her Complaint to include any violations of the Accessibility Standards or Human Rights Laws discovered during an inspection of Isabel Marant.
- 112. Defendants deny Plaintiff the opportunity to participate in or benefit from their services and accommodations because of disability.
- 113. Defendants provide Plaintiff and similarly situated disabled persons with lesser opportunity to enjoy the facilities, goods, services, offerings, and accommodations of Isabel Marant, than the opportunity Defendants provide to non-mobility impaired customers.

- 114. Upon information and belief, Defendants provide non-mobility impaired persons with the physical access Defendants are legally obligated to provide under the N.Y.C. Admin. Code and the N.Y. Executive Law.
- 115. In stark contrast, Defendants fail to provide Plaintiff and other mobility impaired persons with the physical access Defendants are legally obligated to provide under the N.Y.C. Admin. Code and the N.Y. Executive Law.
- 116. Defendants' discriminatory policy is clear: Inclusion for non-mobility impaired persons; Exclusion for mobility-impaired persons.
- 117. Defendants discriminate against Plaintiff, as based on disability, they treat her, and other individuals with mobility disabilities, worse than non-mobility impaired persons.
- 118. Defendants continue to discriminate against Plaintiff and other mobility impaired customers by limiting and reducing the options available to disabled patrons as compared to the options available to nondisabled customers.
- 119. Defendants have not satisfied their statutory obligation to ensure that their policies, practices, procedures comply with the Human Rights Laws.
- 120. Defendants have not provided accommodations or modifications so that Plaintiff and other persons with disabilities can have equal opportunity with respect to Isabel Marant.
- 121. Plaintiff has a realistic, credible, and continuing threat of discrimination from the Defendants' non-compliance with the Human Rights Laws. This threat is particularly evidenced by the existence of barriers to access at Isabel Marant that deter and deny Plaintiff access based on disability.
- 122. As noted herein, Plaintiff is in the Soho neighborhood where Isabel Marant is located multiple times a year.

- 123. Plaintiff desires to visit Isabel Marant.
- 124. While Plaintiff desires to visit Isabel Marant she is frustrated because doing so is pointless: by maintaining a stepped entrance Defendants deny her the opportunity to even enter Isabel Marant based on disability.
- 125. Plaintiff is therefore deterred from visiting Isabel Marant due to the architectural barriers to wheelchair access Defendants maintain at Isabel Marant.
- 126. Although Plaintiff desires and intends to visit Isabel Marant she need not engage in a futile exercise attempting to enter Isabel Marant although architectural barriers at the premises deny her entry and equal access to the offerings therein based on disability.
- 127. Plaintiff desires that Defendants remove the architectural barriers at Isabel Marant so she can have equal access to it and avail herself of the offerings therein.

ALLEGATIONS RELATED TO TESTER STATUS

- 128. In addition to desiring equal access to Isabel Marant for herself, Plaintiff also acts as an independent advocate for the rights of similarly situated persons with disabilities.
- 129. Plaintiff desires that other similarly situated persons do not have their rights to equal access to Defendants' place of public accommodation, Isabel Marant, and the 469 Broome Street commercial facility, violated by Defendants.
- 130. So that other individuals with disabilities that require wheelchairs benefit from her advocacy, Plaintiff is a "tester" for the purpose of protecting and enforcing, the equal access rights of similarly situated persons with disabilities at places of public accommodation and commercial facilities.
- 131. As a tester Plaintiff acts to determine and ensure that places of public accommodation and commercial facilities are compliant with the ADA and the ADA Standards.

- 132. Plaintiff therefore monitors places of public accommodation and commercial facilities to determine that they comply with the ADA and the ADA Standards.
- 133. Plaintiff will monitor Isabel Marant and the 469 Broome Street commercial facility to determine and ensure that it complies with the ADA and the ADA Standards.
- 134. Should Isabel Marant cease operating at the 469 Broome Street commercial facility Plaintiff will continue to monitor the space it occupied to determine and ensure that prior to the space reopening as a place of public accommodation, it complies with the ADA and the ADA Standards.
- 135. As a tester, Plaintiff is additionally motivated to return to Isabel Marant and the 469 Broome Street commercial facility within which it is located.
- 136. In addition to her desire to return to Isabel Marant and the 469 Broome Street commercial facility for herself, Plaintiff intends to return to Isabel Marant and the 469 Broome Street commercial facility within which it is located to monitor Defendants' compliance with their obligations under the ADA and the ADA Standards as a means of enforcing her and other similarly situated persons right to equal access.

FIRST CAUSE OF ACTION (VIOLATIONS OF THE AMERICANS WITH DISABILITIES ACT)

- 137. Plaintiff re-alleges and incorporates herein all prior allegations set forth in this Complaint.
- 138. Plaintiff is substantially limited in the life activity of both walking and body motion range and thus has a disability within the meaning of the ADA. 42 U.S.C. § 12102; 28 C.F.R. § 36.105(a) and (b).

- 139. As a direct and proximate result of Plaintiff's disability, Plaintiff requires a wheelchair for mobility and has restricted use of her arms and hands.
- 140. "Both the landlord who owns the building that houses a place of public accommodation and the tenant who owns or operates the place of public accommodation are 'public accommodations' subject to" the ADA. 42 U.S.C. § 12182(a); 28 C.F.R. § 36.201(b).
- 141. The ADA imposes joint and several liability on each of the owner of a building in which a place of public accommodation is located, the lessor of space in a building to a place of public accommodation, the lessee of space in a building for a place of public accommodation, and the owner or operator of the place of public accommodation. *See* 28 C.F.R. § 36.201(b).
- 142. Therefore, pursuant to the ADA, each of the building owner, lessor, lessee, owner, and operator of Isabel Marant, a place of public accommodation is liable to Plaintiff. *See Id*.
- 143. None of the Defendants can avoid liability under the ADA by transferring their obligations to comply with the ADA to another entity. 28 C.F.R. 36.201(b).
- 144. Defendants continue to subject Plaintiff to disparate treatment by denying Plaintiff full and equal opportunity to access Isabel Marant on the basis of disability.
- 145. Defendants' policies and practices continue to subject Plaintiff to disparate treatment and disparate impact.
- 146. By failing to comply with the law in effect for decades, Defendants have articulated to disabled persons such as the Plaintiff that they are neither desired nor welcome as patrons of Isabel Marant.
- 147. Defendants performed design and construction work to build out Isabel Marant but failed to perform the work so that their place of public accommodation, Isabel Marant, complies with the 1991 ADA Standards or the 2010 ADA Standards.

- 148. Because Isabel Marant does not comply with the ADA Standards it is not readily accessible to and usable by Plaintiff due to her mobility disability. *See* 28 C.F.R. § 36.401(A)(1) and 42 U.S.C. § 12183(a)(1).
- 149. Defendants discriminate against Plaintiff in violation of the ADA as they built a place of public accommodation that is not accessible to Plaintiff based on disability. *See* 28 C.F.R. § 36.401(A)(1) and 42 U.S.C. § 12183(a)(1).
- 150. Defendants fail to provide an integrated and equal setting for the disabled at the Isabel Marant premises in violation of 42 U.S.C. §12182(b)(1)(A) and 28 C.F.R. § 36.203.
- 151. In violation of 28 C.F.R. §§ 36.402 and 36.406 and 42 U.S.C. §12183(a)(2),
 Defendants failed to make Isabel Marant compliant with the ADA Standards to the maximum
 extent feasible when they performed work that constituted alterations to Isabel Marant's space.
- 152. Defendants failed to provide "readily accessible and usable" paths of travel to the altered primary function areas of Isabel Marant in violation of 28 C.F.R. § 36.403.
- 153. Defendants failed to make all readily achievable accommodations and modifications to remove barriers to access at Isabel Marant in violation of 28 C.F.R. § 36.304.
- 154. It has been and remains readily achievable for Defendants to make Isabel Marant accessible by complying with the ADA Standards.
- 155. By failing to remove the barriers to access where it is readily achievable to do so, Defendants have discriminated against Plaintiff on the basis of disability in violation of 42 U.S.C. § 12182(a), § 12182(b)(2)(A)(iv), and 28 C.F.R. § 36.304.
- 156. In the alternative, Defendants have violated the ADA by failing to provide Plaintiff with reasonable alternatives to barrier removal to the extent Defendants allege that the

removal of any of the barriers to access was, and remains, not readily achievable. 28 C.F.R. § 36.305.

- 157. Defendants' failure to remove the barriers to access constitutes a pattern and practice of disability discrimination in violation of 42 U.S.C. § 12181 *et. seq.*, and 28 C.F.R § 36.101 *et. seq.*
- 158. Defendants continue to discriminate against Plaintiff in violation of the ADA by maintaining a place of public accommodation that is not compliant with the ADA Standards, and therefore not accessible.

SECOND CAUSE OF ACTION (VIOLATIONS OF THE NEW YORK STATE HUMAN RIGHTS LAW)

- 159. Plaintiff re-alleges and incorporates herein all prior allegations set forth in this Complaint.
- 160. Plaintiff suffers from medical conditions that separately and together prevent the exercise of normal bodily functions in Plaintiff; in particular, the life activities of both walking and body motion range.
- 161. As a result of her impaired bodily functions, Plaintiff suffers from a disability within the meaning of the N.Y. Exec. Law § 292(21).
- 162. The State HRL guarantees the right of all individuals to equal opportunity with respect to places of public accommodations, regardless of disability. N.Y. Exec. Law §§ 290 and 291.

Section § 296(2) Violations: Denial of Equality of Opportunity.

163. To protect the guaranteed right of persons with disabilities to equal access, the State HRL provides that it is an unlawful discriminatory practice for owners, lessees, and

operators of places of public accommodation "directly or indirectly to refuse, withhold from or deny any of the accommodations, advantages, facilities or privileges" of their place of public accommodation to a person because of disability. N.Y. Exec. Law § 296(2)(a).

- 164. Defendants engage in an unlawful discriminatory practice in violation of the State HRL as they directly or indirectly deny Plaintiff "equal opportunity" (*i.e.*, equal access) to enjoy the offerings of their place of public accommodation. N.Y. Exec. Law 296(2)(a).
- 165. Defendants engage in an unlawful discriminatory practice prohibited by the State HRL as they created and maintain a place of public accommodation that is not accessible to Plaintiff due to disability. N.Y. Exec. Law § 296(2)(a).
- 166. Defendants continue to discriminate against Plaintiff in violation of the State HRL by maintaining and/or creating an inaccessible place of public accommodation. N.Y. Exec. Law § 296(2).
- 167. Defendants have subjected Plaintiff to disparate treatment by denying Plaintiff equal access to Isabel Marant, their place of public accommodation.
- 168. Defendants continue to subject Plaintiff to disparate treatment by denying Plaintiff equal access to Isabel Marant.

Section § 296(2)(c) Violations: Failure to Make Readily Achievable Accommodations and Modifications.

- 169. Defendants have failed to make all readily achievable accommodations and modifications to remove barriers to access at Isabel Marant in violation of the State HRL. N.Y. Exec. Law § 296(2)(c)(iii).
- 170. It remains readily achievable for Defendants to remove the barriers to access at Isabel Marant.

- 171. Defendants cannot demonstrate that the removal of the barriers to access at Isabel Marant is not readily achievable. N.Y. Exec. Law § 296(2)(c)(iii) and (v).
- 172. Alternatively, should Defendants demonstrate that it is not readily achievable the remove any barriers to access at Isabel Marant, Defendants discriminate in violation of the State HRL as they fail to provide Plaintiff and other persons with disabilities, equal opportunity to enjoy the privileges, advantages, and accommodations they offer at Isabel Marant through alternative methods. N.Y. Exec. Law § 296(2)(c)(v).
- 173. It would be readily achievable to make Isabel Marant accessible through alternative methods.
- 174. Defendants have failed to make reasonable modifications to their policies, practices, and procedures necessary to provide Plaintiff with access to Isabel Marant, and the privileges, advantages, or accommodations they offer therein in violation of the State HRL. N.Y. Exec. Law § 296(2)(c)(i).
- 175. Defendants cannot demonstrate that modifying their policies, practices and procedures would fundamentally alter the nature of Isabel Marant or the privileges, advantages, or accommodations they offer.
- 176. In the alternative, Defendants have failed to provide Plaintiff with reasonable alternatives to barrier removal in violation of the State HRL. N.Y. Exec. Law § 296(2)(c)(v).
- 177. It is and would have been readily achievable for Defendants to make Isabel Marantaccessible to persons with disabilities.
- 178. It does not and would not have imposed an undue hardship or undue burden on Defendants to have made Isabel Marant accessible for persons with disabilities.

Section 296(6) Violations: Aid and Abet Discrimination.

- 179. Under the State HRL it is "an unlawful discriminatory practice for any person to aid, abet, incite, compel or coerce the doing of any of the acts forbidden under this article, or to attempt to do so". N.Y. Exec. Law § 296(6).
- 180. Each of the Defendants have aided, abetted, incited, compelled, or coerced others to engage in unlawful discriminatory practices.

Section 300: The State HRL's Liberal Construction Requirement.

Id.

- 181. In 2019, the New York State legislature amended the Executive Law to provide increased protections for classes protected by the State HRL. N.Y. Exec. Law § 300, as amended by Chapter 160 of the Laws of 2019, § 6.
- 182. The 2019 amendment added language at the start of the State HRL's Construction section (N.Y. Exec. Law § 300) to explain that the law must be:

construed liberally for the accomplishment of the remedial purposes thereof, regardless of whether federal civil rights laws, including those laws with provisions worded comparably to the provisions of this article, have been so construed.

- 183. With the 2019 amendment, the State HRL is no longer coextensive with federal anti-discrimination law.
- 184. Defendants' conduct is therefore subject to a significantly stricter standard under the State HRL than under Federal anti-discrimination laws, including the ADA.
- 185. The State HRL's stricter standards apply even where the ADA covers similar conduct with provisions that are comparably worded to the State HRL's provisions. *Id*.
- 186. Defendants must therefore provide an accessible place of public accommodation in instances where the ADA does not require Defendants to provide accessibility.

- 187. As a direct and proximate result of Defendants' unlawful discrimination in violation of State HRL, Plaintiff has suffered, and continues to suffer emotional distress, including humiliation, embarrassment, stress, and anxiety.
- 188. Plaintiff has suffered and will continue to suffer damages in an amount to be determined at trial.

THIRD CAUSE OF ACTION (VIOLATIONS OF THE NEW YORK CITY HUMAN RIGHTS LAW)

- 189. Plaintiff re-alleges and incorporates herein all prior allegations set forth in this Complaint.
- 190. Plaintiff suffers from medical conditions that separately and together, impair Plaintiff's bodily systems in particular, the life activity of both walking and body motion range.
- 191. Due to her impaired bodily functions, Plaintiff has a disability within the meaning of the City HRL. N.Y.C. Admin. Code § 8-102.

Section 8-107(4)(a)(1)(a) Violations: Denial of Equal Opportunity.

- 192. The City HRL guarantees the right of all individuals, regardless of disability, to equal opportunity (*i.e.*, equal access) to places of public accommodations.
- 193. "Equal access, in the words of the City HRL, is the opportunity to have "full and equal enjoyment, on equal terms and conditions" to the accommodations, advantages, services, facilities, and privileges of a place of public accommodation. N.Y.C. Admin. Code § 8-107(4).
- 194. Defendants engage in an unlawful discriminatory practice prohibited by the City HRL as they as they created and maintain a place of public accommodation, Isabel Marant, which is not accessible to Plaintiff due to disability. N.Y.C. Admin. Code § 8-107(4)(a)(1)(a).

- 195. Defendants are also liable for the conduct of their employees and agents which resulted in the creation and maintenance of a place of public accommodation which is not accessible. N.Y.C. Admin. Code § 8-107(13).
- 196. Because Defendants created and maintain a place of public accommodation that is not accessible to Plaintiff due to disability, Defendants directly and indirectly "refuse, withhold from, or deny" Plaintiff equal opportunity to enjoy the "accommodations, advantages, services, facilities or privileges" of Isabel Marant due to her disability.
- 197. Defendants' policies and procedures inclusive of their policies of refusing to expend funds to design, create and maintain an accessible place of public accommodation is a discriminatory practice in violation of City HRL. N.Y.C. Admin. Code § 8-107 (4).
- 198. Defendants' failure to construct and maintain an accessible entrance from the public sidewalk to Isabel Marant constitutes disability discrimination in a violation of the City HRL. N.Y.C. Admin. Code § 8-107(4)(a)(1)(a); *See* also N.Y.C. Admin. Code § 19-152 and § 7-210.
- 199. Defendants' failure to provide an accessible place of public accommodation and consequent denial of equal opportunity to Plaintiff constitutes an ongoing continuous pattern and practice of disability discrimination. in violation of the City HRL. N.Y.C. Admin. Code § 8-107(4)(a)(1)(a).
- 200. Defendants discriminate against Plaintiff as they subject her to disparate impact in violation of the City HRL. N.Y.C. Admin. Code § 8-107(4).
- 201. Defendants subject Plaintiff to disparate impact as they directly and indirectly deny Plaintiff equal opportunity to enjoy the accommodations, advantages, facilities, and privileges of Isabel Marant because of her disability.

- 202. Defendants' policies or practices, "whether neutral on their face and [or] neutral in intent" result in a disparate impact to the detriment of the individuals with mobility disabilities, the protected class of which Plaintiff is a member. *See* N.Y.C Admin. Code § 8-107(17).
- 203. Defendants' failure to comply with the NYC Building Code as well as their failure to expend monies to upgrade and alter Isabel Marant to remove obsolete features such as stepped entrances, are policies and practices that have a significantly adverse and disproportionate impact on persons with mobility disabilities, including Plaintiff.
- 204. Because the result of Defendants' policies and practices is a place of public accommodation that is not accessible to people with mobility disabilities, Plaintiff has demonstrated that Defendants' policy or practice has a disproportionately negative impact on the disabled including Plaintiff.

Section 8-107(15) Violations: Failure to Provide Reasonable Accommodations.

- 205. Defendants also discriminate against Plaintiff in violation of the City HRL as they have not made reasonable accommodations for the needs of persons with disabilities. N.Y.C. Admin. Code § 8-107(15)(a).
- 206. Defendants' failure to make reasonable accommodations include their failure to remove the architectural barriers to access detailed in Paragraph 108 herein so that individuals with disabilities, including Plaintiff, have equal opportunity to enjoy what Defendants offer at Isabel Marant. *See Id*.

⁶⁶ Levin v Yeshiva Univ., 96 NY2d 484, 489(2001).

- 207. Defendants have known, or should have known, that members of the public, which includes current and prospective patrons such as Plaintiff, have mobility disabilities.
- 208. Defendants have known, or should have known, reasonable accommodations (including by failing to remove the architectural barriers to access detailed in Paragraph 108 herein) are required so that persons with mobility disabilities can have the equal opportunity to enjoy what Defendants offer at Isabel Marant.
- 209. It would not cause undue hardship in the conduct of the Defendants' business to remove the architectural barriers to access detailed in Paragraph 108 herein as a reasonable accommodation for persons with disabilities.
- 210. Defendant cannot demonstrate that it would cause undue hardship to the conduct of their respective businesses to remove the architectural barriers to access detailed in Paragraph 108 herein as a reasonable accommodation for persons with disabilities.
- 211. Defendants' failure to provide reasonable accommodations for persons with disability, inclusive of Defendants' failure to remove the barriers to access identified in Paragraph 108 herein, and their consequent denial of equal opportunity to Plaintiff, constitutes an ongoing continuous pattern and practice of disability discrimination in violation of the City HRL. N.Y.C. Admin. Code § 8-107(4)(a)(1)(a).

Section 8-130: The City HRL's Construction and Maximally Protective Role.

212. To further the City HRL's "uniquely broad remedial purposes" (Local Law No. 85 (2005) of City of New York § 7) and to ensure that it the law is "maximally protective of civil rights in all circumstances" (Local Law No. 35 (2016) of City of New York § 1), the New York City Council amended the City HRL's Construction provision, N.Y.C. Admin. Code § 8-130, in 2005 and 2016. Local Law 85 (2005), and Local Law 35 (2016).

- 213. The 2005 and 2016 amendments confirm that the City HRL is not coextensive with federal or state civil rights laws "regardless of whether federal or New York State civil and human rights laws, including those laws with provisions comparably worded to provisions of this title, [the City HRL,] have been so construed". N.Y.C. Admin. Code § 8-130(a), as amended by Local Law 85 § 7 and Local Law 35 § 2.
- 214. The 2005 and 2016 amendments instead provide that the City HRL's protections are cumulative to the protections provided by federal or state civil rights laws, as the City HRL must "be interpreted liberally and independently of similar federal and state provisions" to accomplish the City HRL's uniquely broad and remedial purposes "as one of the most expansive and comprehensive human rights laws in the nation". Rep of Governmental Affairs Div, Comm on Civ Rights at 6 and 8, March 8, 2016, Local Law Bill Jacket, Local Law No. 35 (2016) of City of NY (Adding to Local Law 85 § 1's already explicit language which provided that the obligations imposed on entities subject to the City HRL by "similarly worded provisions of federal and state civil rights laws [are] as a floor below which the City's Human Rights law cannot fall.").
- 215. The 2016 Amendments to the City Human Rights Law additionally direct that "[e]xceptions to and exemptions from the provisions of this title [(the City HRL)] shall be construed narrowly in order to maximize deterrence of discriminatory conduct". N.Y.C. Admin. Code § 8-130(b), as amended by Local Law 35 (2016) § 2.
- 216. Due to the above-referenced amendments, the New York City Human Rights Law provides significantly greater protections to its protected classes "in all circumstances" than what the ADA and State HRL provide to persons in the same protected classes.

- 217. Defendants' conduct is therefore subject to a markedly stricter standard under the City HRL than under Federal and state anti-discrimination law
- 218. Defendants' liability under the City HRL for their conduct alleged herein must be determined separately and independently from their liability under the ADA or State HRL, to the extent that Defendants escape liability under the ADA or State HRL. N.Y.C. Admin. Code § 8-130, as amended by Local Law 85 and Local Law 35.
- 219. Conversely to the extent that Defendants' conduct alleged herein violates the ADA or State HRL, Defendants automatically violate the City HRL.
- 220. Therefore, Defendants' violations of the ADA, the ADA Standards, and the State HRL alleged herein constitute discrimination under the City HRL.
- 221. Defendants continue to discriminate based on disability in violation of the City HRL (N.Y.C. Admin. Code § 8-107(4)) due to their ongoing violations of the ADA, the ADA Standards, and the State HRL alleged herein.
- 222. The City HRL's stricter standards also apply in situations where the ADA and the State HRL have provisions that are comparably worded to the City HRL's provisions. N.Y.C. Admin. Code § 8-130.
- 223. Defendants must therefore provide an accessible place of public accommodation, regardless of their obligation to provide accessibility under similarly worded provisions of the ADA or the State HRL.

Section 8-107(6) Violations: Aid and Abet Discrimination.

224. In violation of the City HRL, Defendants have and continue to, aid and abet, incite, compel, or coerce each other in each of the other Defendants' attempts to, and in their acts of directly and indirectly refusing, withholding, and denying the accommodations, advantages,

facilities, and privileges of their place of public accommodation, all because of disability. N.Y.C. Admin. Code § 8-107(6).

- 225. Each of the Defendants have aided and abetted others in committing disability discrimination.
- 226. Defendants' conduct constitutes an ongoing and continuous violation of the City HRL.
- 227. Unless Defendants are enjoined from further violations, Plaintiff will continue to suffer injuries for which there is no adequate remedy at law.
- 228. Plaintiff will suffer irreparable harm by being denied the accommodations, advantages, facilities, or privileges of the Defendants' place of public accommodation.
- 229. As a direct and proximate result of Defendants' unlawful discrimination in violation of the City HRL, Plaintiff has suffered, and continues to suffer emotional distress, including humiliation, stress, and embarrassment.
- 230. Upon information and belief, Defendants' long-standing refusal to make their place of public accommodation fully accessible was deliberate, calculated, egregious, and undertaken with reckless disregard to Plaintiff's rights under the City HRL.
- 231. By failing to comply with the law in effect for decades, Defendants have articulated to disabled persons such as the Plaintiff that they are not welcome, objectionable, and not desired as patrons of their public accommodation.
- 232. Defendants engaged in discrimination with willful or wanton negligence, and/or recklessness, and/or a conscious disregard of the rights of others and/or conduct so reckless as to amount to such disregard for which Plaintiff is entitled to an award of punitive damages pursuant to City HRL N.Y.C. Admin. Code § 8-502.

- 233. By refusing to make their place of public accommodation accessible, Defendants have unlawfully profited from their discriminatory conduct by diverting monies Defendants should have expended to provide an accessible space to themselves.
- 234. By refusing to make their place of public accommodation accessible, Defendants have unlawfully profited from their discriminatory conduct by collecting revenue from a non-compliant space and pocketing the money that they should have lawfully expended to pay for a fully compliant and accessible space.
- 235. The amounts Defendants diverted to themselves, and the unlawful revenues they gained, plus interest must be disgorged.
- 236. Plaintiff has suffered and will continue to suffer damages in an amount to be determined at trial.

FOURTH CAUSE OF ACTION (VIOLATIONS OF THE NEW YORK STATE CIVIL RIGHTS LAW)

- 237. Plaintiff re-alleges and incorporates herein all prior allegations set forth in this Complaint.
- 238. Defendants continue to discriminate against Plaintiff in violation of the State HRL. N.Y. Exec. Law § 290 et seq.
- 239. Consequently, Plaintiff is entitled to recover the monetary penalty prescribed by N.Y. CRL §§ 40-c and 40-d for each and every violation.
- 240. Notice of this action has been served upon the Attorney General as required by N.Y. CRL § 40-d.

INJUNCTIVE RELIEF

- 241. Plaintiff will continue to experience unlawful discrimination as a result of Defendants' failure to comply with the above-mentioned laws. Therefore, injunctive relief Ordering Defendants to alter and modify their place of public accommodation to comply with the Accessibility Standards and the Human Rights Laws, is necessary.
- 242. Injunctive relief is necessary to make Defendants' place of public accommodation readily accessible to and usable by Plaintiff in accordance with the above-mentioned laws.
- 243. Injunctive relief is also necessary to order Defendants to provide auxiliary aids or services, modification of their policies, and/or provision of alternative methods, in accordance with the ADA, State HRL, and the City HRL.

JURY DEMAND

Plaintiff demands a trial by jury on all claims so triable.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully requests that the Court enter a judgment against the Defendants, jointly and severally, in favor of Plaintiff that contains the following relief:

- A. Enter declaratory judgment declaring that Defendants have violated the ADA and its implementing regulations, the State HRL, and the City HRL, and declaring the rights of Plaintiff as to Defendants' place of public accommodation, and Defendants' policies, practices, and procedures;
- B. Issue a permanent injunction ordering Defendants to close Isabel Marantat 469
 Broome Street to the public until Defendants remove all violations of the ADA, the 1991
 Standards or the 2010 Standards, the State HRL and the City HRL, including but not limited to the violations set forth above;

C. Retain jurisdiction over the Defendants until the Court is satisfied that the

Defendants' unlawful practices, acts and omissions no longer exist and will not reoccur;

D. Award Plaintiff compensatory damages as a result of Defendants' violations of the

State HRL and the City HRL;

E. Award Plaintiff punitive damages in order to punish and deter the Defendants for

their violations of the City HRL;

F. Award Plaintiff the monetary penalties for each and every violation of the law,

per defendant, pursuant to N.Y. CRL §§ 40-c and 40-d;

G. Find that Plaintiff is a prevailing party and award reasonable attorney's fees,

costs, and expenses pursuant to the ADA, the State HRL, and City HRL; and

H. For such other and further relief, at law or in equity, to which Plaintiff may be

justly entitled.

Dated: October 21, 2022 New York, New York

Respectfully submitted,

PARKER HANSKI LLC

By:<u>/s</u>

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